

# QUALITY POLICY

PJW Contracts Ltd is committed to providing high quality standards within its business activities and maintain continuing improvement.

The company quality management system contains all the procedures and associated documentation to manage and control the business. It provides a framework for setting objectives. It is available to all staff and is based on the following principles;

Dedication to customer satisfaction when undertaking work on their plant or equipment.

Ensuring compliance to relevant coating specifications.

Monitoring and controlling each stage of the work relevant to the specification from preparatory through to finish.

Ensuring that adequate operating equipment is available for each project.

Promoting and implementing methods of continual improvement through means of evaluation, feedback, communication and training.

Maintain a high level of customer satisfaction through regular contact and post-job feedback.

Management meetings are held quarterly to enable continual review of company quality procedures and company management systems.

Overall this quality policy will be reviewed annually.

Employee and subcontractor evaluation in relation to skills and aptitude suitability for each task.

Communication of the companies policies ensuring compliance at all levels throughout the company structure.

Awareness of employees contribution towards the effectiveness of our procedures.

Management will be responsible for the provision of adequate financial resources to ensure the effectiveness of the policy.

The responsibility for the continual review and implementation of the document remains with the managing director.

Authorised by: PAUL WEBBER  
Signature: [Signature]  
Position: DIRECTOR  
Date: 10.9.26